

# PAYING YOUR UTILITY BILL SHOULDN'T TAKE A LOT OF ENERGY

## *Convenient Options to Pay your Monthly Utility Bill*



### **Setup your ecare account**

Visit [www.rfmu.org](http://www.rfmu.org) to register.

Click on Pay Your Bill to get started.

**Save time and be sure your payments are always on time. It's FREE and easy to get started.**



### **Pre-authorized Payment (PAP)**

Automatic monthly deduction through our Pre-authorized Payment Program. Your payment is automatically withdrawn from your checking or savings account on the due date of each month's bill. **Enroll today by filling out the PAP form on the reverse side.**

**\*Convenient payment options through payment Services Network (PSN).**



### **Online**

Pay online at [www.rfmu.org](http://www.rfmu.org) — Click "Pay Your Bill" to setup your ecare account. Once your ecare account is created you may log in at anytime and make payments (e-check, credit or debit card).



### **By phone**

Call 877-885-7968 (24/hrs, 7/days a week). You will need your RFMU ten digit account number and payment information (e-check, credit or debit card).

\* Effective March 2015, when using the online or phone payment options, a credit card processing fee of 2.75% of your bill (utility bills under \$100 will be charged 2.75% plus .50¢) will be charged to you by Payment Services Network (PSN). Note: This processing fee will be charged to you if you pay with a credit or debit card (you will not be charged a processing fee if you pay using an e-check).

**RFMU.ORG**



222 Lewis Street  
River Falls, WI 54022

715.425.0906  
[www.rfmu.org](http://www.rfmu.org)

At River Falls Municipal Utilities, we believe affordable public power strengthens our community and helps our neighbors. That's why, through WPPI Energy, we're partnering with other local not-for-profit utilities to share resources and lower costs.

FOR INFORMATION ON OUR ENERGY EFFICIENCY PROGRAMS PLEASE CALL:  
Mike Noreen at 715.426.3467 or email [mnoreen@rfcity.org](mailto:mnoreen@rfcity.org)



Acct # \_\_\_\_\_  
Cycle \_\_\_\_\_ (for office use only)

# River Falls Municipal Utilities

## Pre-authorized Payment (PAP) Program

Take advantage of our FREE Pre-authorized Payment Program. You can have your Utility bill electronically paid from any bank, savings and loan, or credit union account. Sign up today to start enjoying these benefits:

- No Check to write
- No postage to pay
- No missed or late payment charges — ever!

You will still get a bill every month so you can track the amount of your bill and stay up-to-date on any news being shared by the utility. Your bill will state Pre-authorized Payment — DO NOT PAY. The due date that appears on your bill is the date the funds are withdrawn from your bank account. If this day falls on a weekend, the funds are withdrawn on the next business day.

### To Enroll in Pre-authorized Payment Program:

Fill out this Pre-authorized Payment Agreement (include a voided check or savings deposit slip) and mail or drop off to RFMU.

\_\_\_ I authorize River Falls Municipal Utilities (RFMU) to withdraw my payment each month from the financial institute named below from my:

\_\_\_ Checking Account  
*(include voided check)*

\_\_\_ Savings Account  
*(include savings deposit slip)*

\_\_\_ I have attached a voided check or savings deposit slip to this form.

\_\_\_\_\_  
Name on Account

\_\_\_\_\_  
10 Digit RFMU Account Number  
*(located on your bill)*

\_\_\_\_\_  
Service Address

\_\_\_\_\_  
Phone Number

\_\_\_\_\_  
Financial Institution Name and Address

\_\_\_\_\_  
Name(s) of Bank Account Holder

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Date

**Mail or drop off this form to:** River Falls Municipal Utilities  
222 Lewis Street  
River Falls, WI 54022